

Business Process Automation

Automate Manual Processes to Unlock Your Full Potential



Transcend2 NEW HEIGHTS Solutions LLC
Staying 2 steps beyond the rest

We bring enterprise-level Business Process Automation to small and medium sized businesses, with no need for internal IT resources. Designed to remove manual workflows, saving time, increasing productivity, reducing errors, and enabling growth. Billed on a monthly basis AFTER implementation - a truly risk-free path to enhanced efficiency and scalability!

Explore how our cutting-edge Business Process Automations can streamline your processes, boost productivity, and drive success.

Our team of experts is ready to provide tailored solutions to help achieve your goals!

Contact Information

Customized Automation Process for Document Creation & Billing System Interaction for a Physicians Group

We recently partnered with a Physicians Group comprised of five doctors. They were confronted with the intricate task of entering data for specific specialty procedures into their Electronic Medical Record System (EMR). Unfortunately, the existing solutions at their disposal, such as EMR forms, dictation methods, and outsourced scribes, fell short of meeting the physicians' precise requirements.

Client Challenges:

The Physicians Group faced a range of critical challenges, including a backlog of post-procedure reports, payment delays from insurance providers, and, ultimately, adverse effects on the group's revenue.

Pain Points Addressed:

1. CUSTOMIZED INTERFACE:

We engineered a user-friendly interface meticulously designed to meet the specific preferences of the physicians. This allowed them to easily review reports and document their observations in their preferred order and language.

2. APPROVAL & AUTOMATION:

After the physicians had reviewed and approved the final report, we implemented an automated system to seamlessly transfer the document and associated data back into the EMR. This not only streamlined the billing process but also facilitated effective communication with both the patient and the Primary Care physician.

Solutions



CUSTOMIZED INTERFACE:

We created an interface tailored to the physicians' needs, allowing them to easily read reports and document their observations in their preferred order and language.



APPROVAL & AUTOMATION:

Once the physicians approved the final report, we automated the process of transferring the document and data back into the EMR. This streamlined the service provided for billing purposes and facilitated communication with the patient and Primary Care physician.

Results

Our tailored automation solution not only addressed the Physician Group's data entry challenges, but also ushered in a new era of efficiency and excellence in patient care. With the burden of administrative tasks lifted, the group can now focus on their primary mission: deliver exceptional healthcare while maximizing operational efficiency and financial outcomes.